

The ombudsman is appointed by government to investigate complaints of maladministration by local authorities. The contact details of the Ombudsman are as follows:

Postal address:

The Local Government Ombudsman
PO Box 4771
Coventry CV4 0EH

Telephone:

0300 061 0614 for help making a complaint (Lines are open Monday to Friday from 8.30am to 5.00pm)

On-line:

You can access to the complaint form via weblink: <http://www.lgo.org.uk/contact-us>

If you have not already done so, we would urge you to consider contacting one of the organisations below that offer support to victims and survivors of child abuse.

There are several organisations that can offer support including:

- Victim Support – an organisation which offers support to anyone who has been a victim of crime whether or not the crime has been reported and regardless of when it happened. Helpline: 0808 16 89 111
www.victimsupport.org.uk
- NAPAC (National Association for People Abused in Childhood) – an organisation which provides a range of services to support survivors of child abuse. Helpline: 0808 801 0331 www.napac.org.uk

I appreciate that you might be disappointed that we cannot intervene in your specific case, however I want to assure you that we are taking the matters you raised seriously.

Thank you again for writing about such an important and personal issue to you.



Sarah Newton MP